

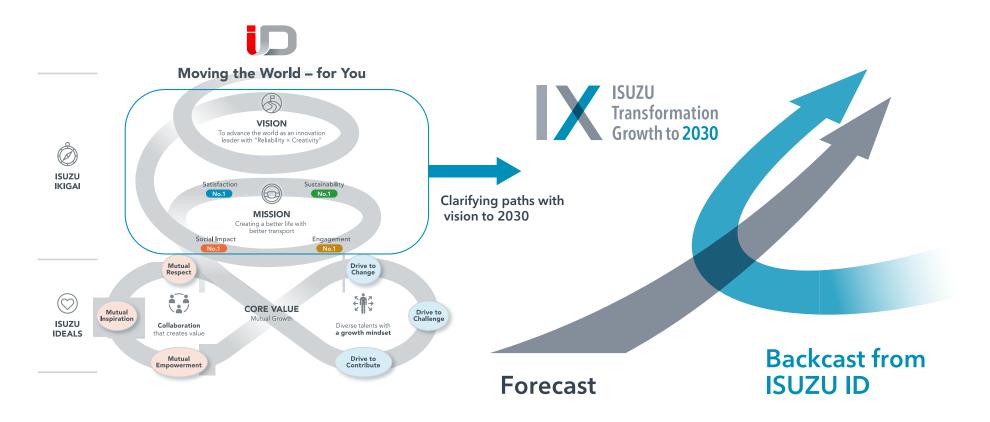


April 3, 2024



### ISUZU Transformation – Growth to 2030 (IX)

Continuously transform by responding to diversifying customer needs and changing business environments



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## 1. Review of previous Mid-Term Business Plan

### **Review of previous Mid-Term Business Plan**

Foundation for becoming a leading global company has been established by successfully achieving initial plan and expansion of businesses, despite the changes in the business environment, such as soaring material costs

	Expand current businesses & imp		Previous Mid-Term	Estimated Actual Results	
	Enhancement of products, sales, and services	• Extensive product portfolio through alliance collaboration		<b>BP Target</b> FY2024	FY2024
	Enhancement of synergies between Isuzu and UD	<ul> <li>Full model change of light- and medium-duty trucks</li> </ul>	S	• •	
5	Axes of innovation	Sales	2.8 trillion yen	3.4 trillion yen	
Jent	Introduce, improve, and expand new products for the Carbon-neutral era	<ul> <li>Light-duty trucks (BEV*/FCEV**)</li> <li>Route bus (BEV)</li> <li>Heavy-duty trucks (FCEV)</li> </ul>			
'en	Improvement and expansion of connected services	Contribution to resolution of logistic issues through GATEX	ating me	250	280
Achievements	Autonomous Driving technology development	Operatin income	billion yen	billion yen	
Ă	Evolve management from ESG pe				
	Improvement of shareholder value	Achieved dividend payout ratio of 40% or more and executed share repurchases	ROE	12.5%	12.2%
	Strengthening governance	<ul> <li>Corporate structure change (transition to an audit and supervisory committee)</li> <li>Elected 5 outside directors out of 13 (incl. 2 women)</li> </ul>	R(		
	Driving innovation	• Improvement of work environment for group employees (relocation of headquarters)	end t ratio	40%	40.5%
	May 2023: Unveiled new cor	porate philosophy <b>ISUZU</b> iD	Divide payout r	Mid-Term BP average	Mid-Term BP average

\*Battery Electric Vehicle

## Enhancement of products, sales, and services

Enhancement of products and services through full utilization of current business foundation

#### Full model change of light- and medium-duty trucks and launch of BEV model



- Expansion of connected services
- Incorporation of Cummins co-developed engines (manufactured in Tochigi) for medium-duty trucks

#### Modular Architecture concept "I-MACS"



- Development platform based on combinations of components
- Flexibly responds to wide range of needs, power sources, and advanced technologies by combination of modules

#### Launch of ELF mio (GVW over 3.5t) in Japan



- Can be driven with an ordinary driver's license
- Equipped with advanced safety and driving support features
- Supporting various customization and BEV adoption while ensuring customer convenience

#### Launch of new "D-MAX" pick-up truck with significant improvements



- Cumulative production: 5 million units (Thailand plant)\*
  - \*As of Sept. 2023, including the KB and TF models (predecessors of the D-MAX) and OEM vehicles
- Addition of new advanced safety features, improved 4x4 driving performance

#### Introduction of "GATEX," an information platform for commercial vehicles



- Largest in commercial mobility field
- Linked with MIMAMORI and PREISM, expanded smartphone app functions, and provide operation management and uptime support services

#### Improvement of route buses, supporting increase safety and prevent accidents



• Added an automatic detection function to Emergency Driving Stop System (EDSS)

## Enhancement of synergies between Isuzu and UD

Synergy creation through group-wide pursuit of maximum efficiency (14 billion yen forecast in FY2024)

### **ISUZU GROUP**

ISUZU



# Resolving challenges faced by customers and society by pursuing synergies and economies of scale in technology and business

Launch of jointly developed tractor heads



- Combined strengths of both companies to develop efficiently
- Downsized engine for high load efficiency
- Improved operability and enhanced safety features to support improvement of working conditions for drivers

Reinforcement of operational synergies



- Enhancement of advanced customer service network for both brands (over 400 locations)
- Sharing logistics and parts depots, and overseas offices
- Mutually benchmarking way of working across functions of each brand

First joint exhibition at Japan Mobility Show 2023

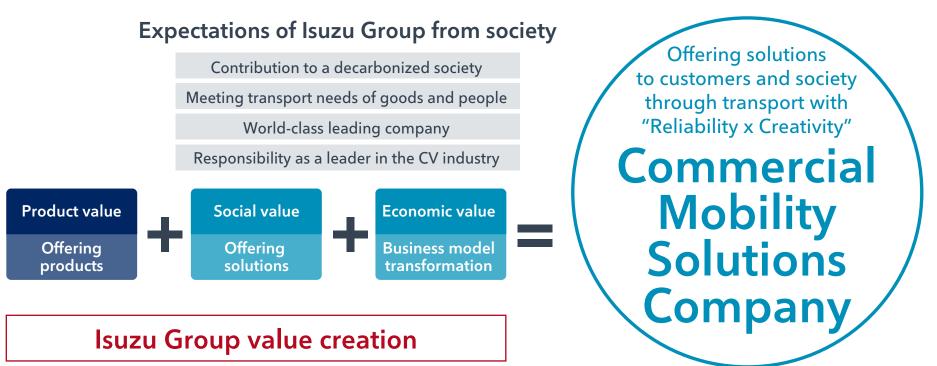


- Showcasing the future through transport as envisioned by Isuzu Group
- Displayed products and solutions that maximize customer choice for any application
- Record breaking visitors to booth

### 2. Vision for 2030 and path toward 2030

# Vision for 2030

Expanding Isuzu value creation to solutions offering, Isuzu aims to transform the business model and become a solutions company who can offer solutions to customers and society facing challenges through transport with "Reliability x Creativity"



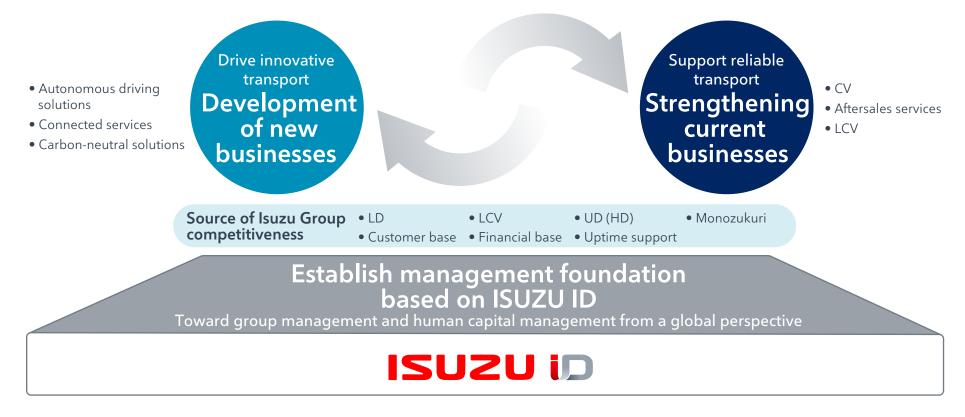
# Vision for 2030

Expanding Isuzu value creation to solutions offering, Isuzu aims to transform the business model and become a solutions company who can offer solutions to customers and society facing challenges through transport with "Reliability x Creativity"

Offering solutions to customers and society	Financials	Sales 6 trillion yen Operating income ratio Over 10%	Growth investments for the 2030s	Stakeholder returns
through transport with "Reliability x Creativity" Commercial Mobility Solutions Company	Business	New vehicle sales Over 850,000 units To support global logistics industry	Deploy energy management business in multiple region utilizing battery as asset	Achieve profitable level in autonomous driving solution business in both Japan and US
	Establish management	Establishing supply chain for 1,000,000 units	Group management from a global perspective	Human capital management

### **Management policy**

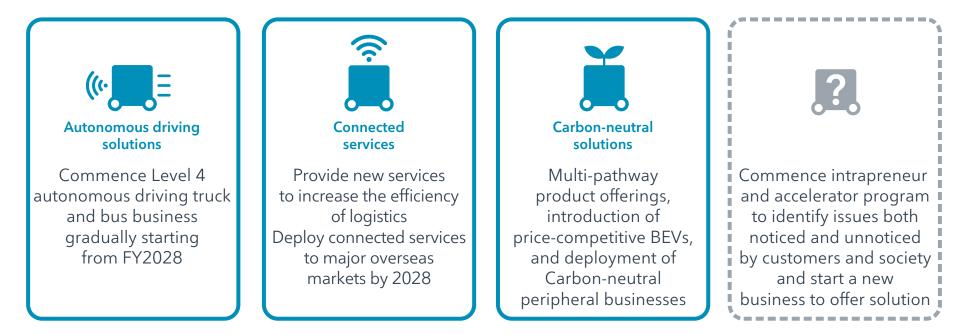
In order to achieve vision for 2030, balanced revenue expansion and active investment for the future is essential Isuzu aims to become a solutions company by transforming the business model



# 3. Development of new businesses to drive innovative transport

# Development of new businesses to drive innovative transport

Starting from Autonomous driving, Connected services, and Carbon-neutral solutions, Isuzu will challenge to develop new businesses with new technology to offer solutions to challenges faced by customers and society Through this challenge, Isuzu will invest 1 trillion yen in innovation and aim for contribution of sales equivalent to 1 trillion yen in 2030s

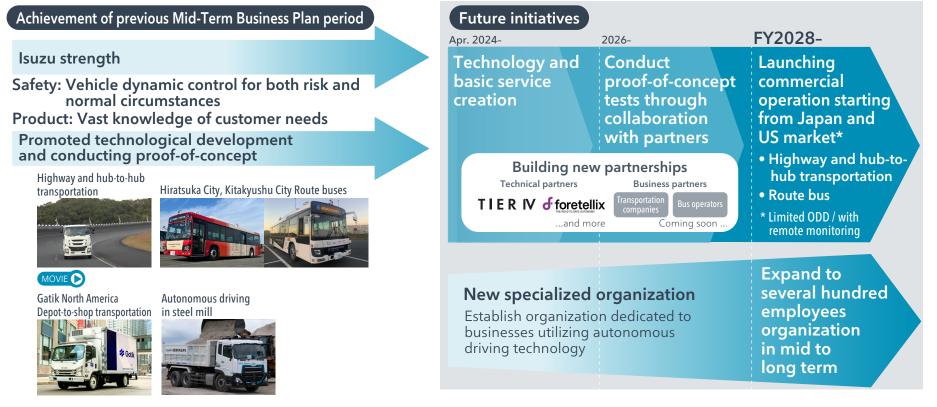


### Autonomous driving solutions

Accelerate collaboration with partners to launch a truck and bus business in FY2028 that utilizes "Level 4 Autonomous Driving Technology", technology that leverages our unique strengths,



in response to challenges facing society and our industry, including 2024 workstyle reform legislation in Japan



#### ISUZU GROUP

## **Connected services**

Develop services that improve logistics efficiency for shippers and gradually deploy uptime support services starting from North America and to other overseas markets

### shippers **Evolution** of services regions by 2028 • Provide locally specific services with GATEX Regional **Existing services** • Integration of Isuzu and UD services expansion and infrastructure PRESM MIMAMORI EVision GATEX



- Provide services to improve transportation and delivery efficiency for transport companies and
- Create new services with partners by linking diverse data from across industries with GATEX

FUITSU X Transtron

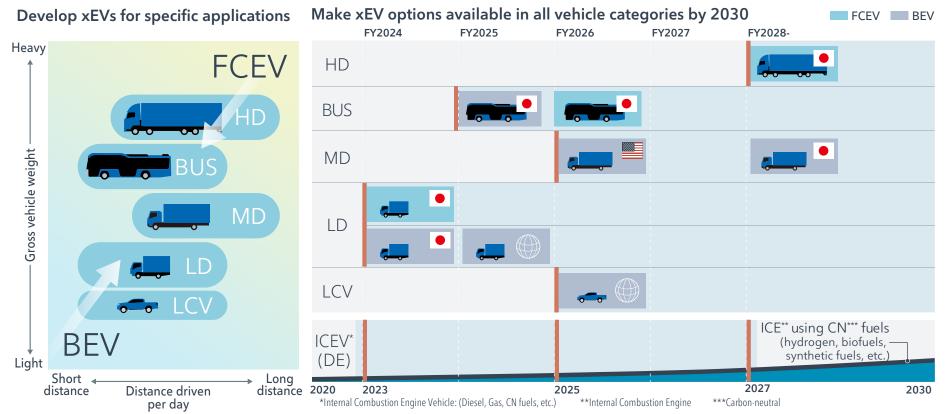
#### Deployment of uptime support services in overseas markets

• Expand PREISM/EVision for EVs to North America. Expand to other major



### **Carbon-neutral solutions**

Work towards a Carbon-neutral society by promoting multi-pathway technological development and creating Carbon-neutral products tailored to specific regional characteristics and local needs

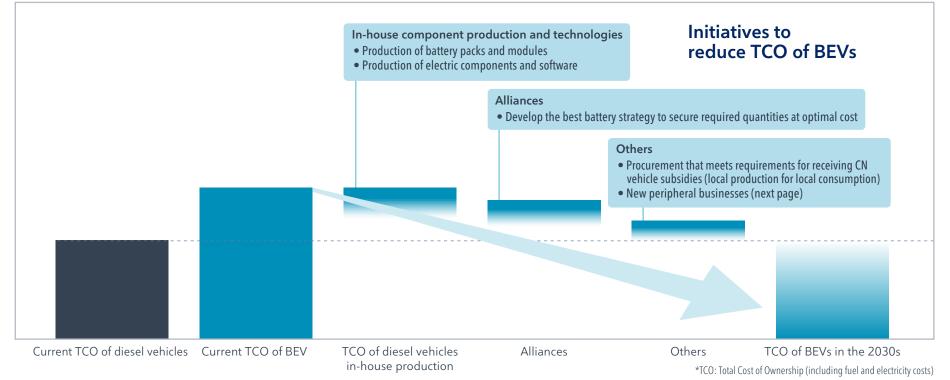




### **Carbon-neutral solutions**

Reduce TCO\* of BEVs to the same level as diesel vehicles through in-house components production and utilization of alliances corporation, to promote the widespread adoption of BEVs in the 2030s

TCO of diesel vehicles vs. TCO of BEVs (conceptual image)



#### ISUZU GROUP

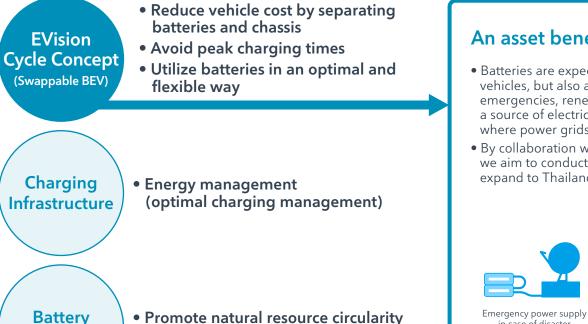
Recycling

### **Carbon-neutral solutions**

through recycling

Battery reuse

Drive carbon neutrality globally by collaborating with various partners to create new Carbon-neutral peripheral businesses



### An asset benefiting society 🌾

- Batteries are expected to be used not only for vehicles, but also as a power source during emergencies, renewable energy storage, or as a source of electricity in countries and regions where power grids are underdeveloped
- By collaboration with various range of partners across industries, we aim to conduct proof-of-concept tests in Japan by 2025 and expand to Thailand through CJPT-Asia collaboration





electricity stockpiling



EVision Cvcle Conceot

Electricity supply outside the power grid

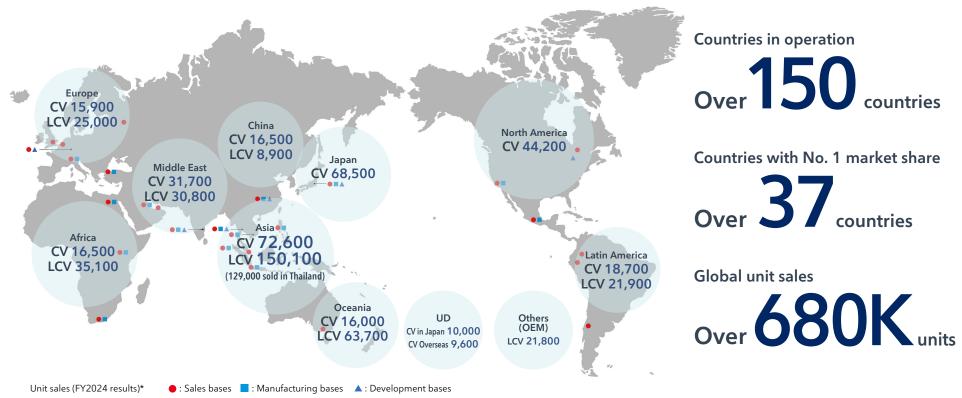
• Range extender unit as a precaution against the risk of BEV power loss





# 4. Strengthening current businesses to support reliable transport

### A company that continues to support reliable transport



<sup>\*</sup> Including unit sales by KD shipment and local assembly.

# Strengthening current businesses to support reliable transport – Overview of strategy

By strengthening our current business, we aim to achieve unit sales totaling 850,000 units or more (more than 170,000 units compared to FY2024) and sales of 5 trillion yen or more in FY2031

### CV business

#### New vehicle sales

- Through product collaboration and dual sales channels between Isuzu and UD brands, we aim to expand worldwide sales volume
- Enhancement of products and services with ICE and CN multiple power sources

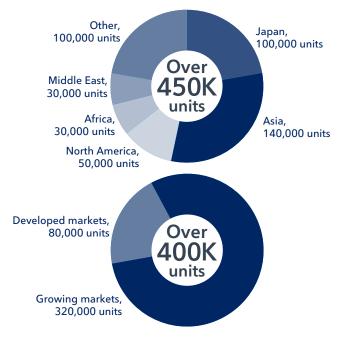
#### **Aftersales services**

- Establishing a cycle to support customer uptime overseas and to develop businesses
- Establishment of optimal service network to support units in operation and maximizing uptime

### LCV business

- Sales expansion in growing markets by utilizing strong Isuzu brand value
- Providing multiple power source options tailored to specific use cases (high-efficiency ICE, PHEV\*, BEV)
- Collaborate with alliance partners on the development of core technologies for next-generation models

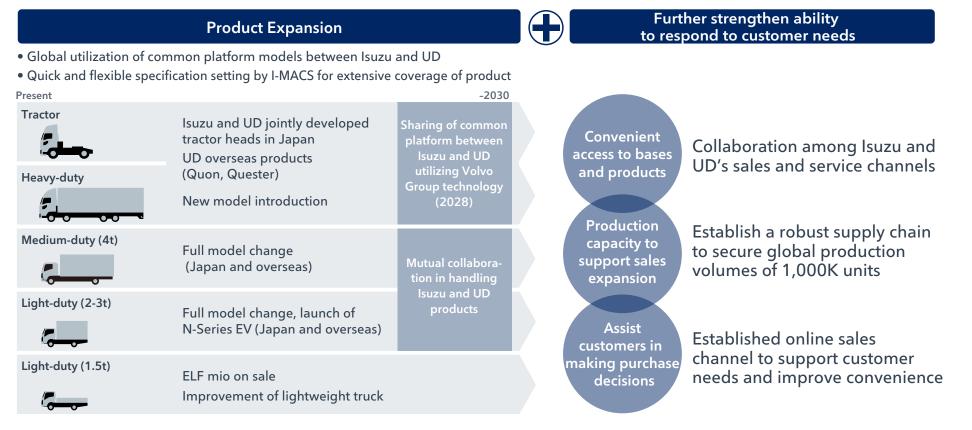
### Unit sales target (FY2031)



\*Plug in Hybrid Electric Vehicle

### **CV** business

Expand worldwide sales, focusing on Asia, the Middle East, and Africa by collaboration of sales, service channels and products between Isuzu and UD



### Deepen collaboration with UD

From 2024, the two companies will gradually expand product collaboration, with Isuzu expanding sales of UD-made heavy-duty trucks in ASEAN and the Middle East, and UD expanding sales of Isuzu-made medium- and light-duty trucks in ASEAN, South Africa, Australia, the Middle East, and Latin America

#### **Product collaboration**

2030 collaborative sales volume

Cha	annel	ISUZU											
Tractor	Japan Overseas	2023 (already started)		Segments in which UD is strong	lsuzu sales	Synergy							
Heavy-	Japan	2028 - Common platform		2028 - Common platform	Japan: Approx. 20,000 units Overseas:	generation amount Over							
duty	Overseas	2024 2029 - Common platform	←	2029 - Common platform	Approx. 5,000 units	<b>40</b> billion yen*							
Medium-	Japan		-	2024	UD sales	*R&D and operational synergy							
duty	Overseas	Segments in which				Segments in which	Segments in which			-	2025	Japan: Approx. 3,000 units	
Light- duty	Japan	lsuzu is strong	-	2024	Overseas:								
	Overseas		-	2024	Approx. 6,000 units								

### **CV** aftersales services

Looking ahead to the Carbon-neutral era, uptime support services will be expanded to overseas markets, further strengthening aftersales services revenue.

2015 - Isuzu's uptime support service model (Japan)

 Minimize vehicle downtime by providing quality maintenance

By predictive maintenance	In case of breakdowns
Prevent	Quick repair
breakdowns	Quick repair

• Services to meet customer needs

Captive lease	Service network	Connected services
Maintenance leasing, insurance	Service network of over 400 locations	PRE/SM Uptime support services MIMANOPI Operation management services

2024 - Service deployment to overseas with tailored regional needs

- Overseas deployment of programs for commercial EV introduction
  - $\cdot$  Cost and operation simulation of EV
  - $\cdot$  Charging and energy management proposals



• Deploy uptime support services tailored to customer needs

Regions	Services
North America	With EV market launch in 2024 as turning point, introduce maintenance leasing and connected services
Australia	Deploy maintenance leasing services for heavy-, medium-, and light-duty trucks, including current UD maintenance
ASEAN	services
	Expand to major regions by 2028

• Strengthening aftersales service management

# **LCV** business

Aim for business growth through sales expansion in growing markets Support various power sources, including BEVs, and promote development of core technologies for next-generation models

#### Solid business growth

Despite leveling off in the near-term, growth is expected due to sales expansion in ASEAN, the Middle East, Africa, and Latin America.



#### Africa

Latin America

- Increase production by relocation of the South African plant
- Start of CKD\* assembly in Kenya

- Sales channels enhancement
- Consideration of new production bases

\*Complete Knock Down

#### **Initiatives toward 2030**

#### Support various power sources

Extensive power source line up to meet various use cases

- High-efficiency engine
- PHEV
- BEV

#### **Development of core technologies** for next-generation model

Promote development of core technologies for the nextgeneration through partnerships



Severe climate environment





components

Services

\*\*Electrical Electronic Architecture

# 5. Market and Monozukuri Base Strategy

# Market and Monozukuri Base strategies by region

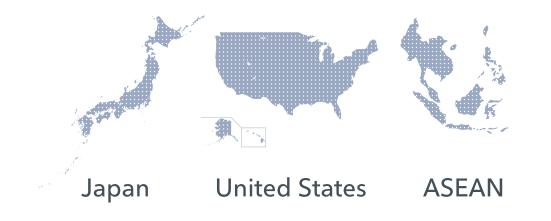
Continue to invest to enhance manufacturing capabilities and supply chain in priority markets and Monozukuri bases. Continue to enhance Isuzu presence in strategic markets and production bases where future growth is expected. By strengthening human capital with a global perspective, we aim to deal with uncertainties by promptly identifying business opportunities and risks.

### Priority markets and Monozukuri bases: Priority investments

Capture demand by enhancement of sales/ manufacturing capabilities

### Strategic markets and Monozukuri bases: Expected to grow

Continue to meet product demand in emerging markets





India and Africa

### Priority Market and Monozukuri Base - Japan

Efficiency improvement is necessary to resolve labor shortage. Protect Japan's logistics and manufacturing industries by developing new businesses that utilize autonomous driving technology, and expand current businesses such as supply chain and infrastructure development

### Market

- Invest to strengthen sales functions and service infrastructure network to support expansion of new vehicles and fleets (205 billion yen)
- Create new businesses that resolve challenges facing the logistics industry, utilizing autonomous driving technology that only Isuzu, with its extensive expertise in vehicle use, can provide

#### Monozukuri

- Establish a robust supply chain to secure global production volumes by utilizing generative AI to improve current infrastructure and re-structure current domestic monozukuri structure to prepare for labor shortage
- To resolve issues arising from 2024 workstyle reform legislation, improve operations based on the actual conditions of driver hours and loading rates, reduce driver workload, and promote proof-of-concept of autonomous driving (starting with our own logistics domain)





### **Priority Market and Monozukuri Base - United States**

As a pioneer for development of Isuzu's BEV business, actively invest in strengthening engineering and production capabilities in the US, starting with the launch of light-duty BEVs. Become leader in LCF\* market by concentrating on aftersales service

#### Market

- Lead LCF\* BEV market by evolving into a business model that utilizes maintenance leasing and connected services in conjunction with the introduction of BEVs to the market
- As major logistics companies and shippers are entering into vehicle manufacturing and autonomous driving, create a business utilizing Isuzu's unique autonomous driving technology, in order to expand the added value of vehicle OEMs



#### Monozukuri

- In order to locally procure BEV batteries and acquire autonomous driving technology, enhance Isuzu's engineering capabilities
- Increase production capacity to start light- and medium-duty BEV production



\*Low Cab Forward

### **Priority Market and Monozukuri Base - ASEAN**

By providing products in multi-pathway, including xEVs, and pursue factory modernization and efficiency improvements to secure labor force, maintain and strengthen manufacturing and customer foundation

#### Market

- As emerging players expand into ASEAN with BEVs, Isuzu aim to maintain and strengthens customer foundation by using connected services, and maintenance leasing
- Provide products in multi-pathway, including xEVs



#### Monozukuri

- Actively invest in the LCV supply chain (32 billion baht), mainly in Thailand, to make firm the LCV business and increase production capacity
- Continue to invest in existing factories in ASEAN countries for greater efficiency, modernization, and increase worker satisfaction to secure labor force



### Strategic Market and Monozukuri Base

Positioning India and Africa as strategic bases for future growth, strengthening mutual collaboration for resources and sales channels across Isuzu Group especially with Middle East Base in Dubai



- In preparation for the possibility of a rapid increase in demand due to population growth after 2030, enhance brand recognition and expand presence, leveraging current Monozukuri base in South Africa, Kenya, and Egypt
- Invest to increase LCV production capacity and invest to new CV plant in South Africa (48 billion yen). Starting CKD assembly of LCVs in Kenya

### Middle East base in Dubai

Africa

### India

 As an export base for LCVs and product development base for growing markets, UD R&D functions and local resources will be efficiently utilized



# 6. Financial policy

# **Financial policy**

Aiming for a sustainable growth of corporate value, Isuzu will prioritize investments essential for business continuity and future growth, maintain a dividend payout ratio (average) of 40%, and continue share repurchases proactively, while maintaining an appropriate equity ratio

	Previous Mid-Term Business Plan (FY2022-FY2024)*	Current Mid-Term Business Plan (-FY2031)**				
Profitability	(FY2024) Sales <b>3.4 trillion yen</b> Operating income ratio <b>8.2%</b> ROE <b>12.2%</b>	(Target for final year)Sales6 trillion yenOperating income ratio10% or moreROE15% or more	inprove enterency and ensure			
Capital investment R&D	(Cumulative total) 650 billion yen (FY2024) 267 billion yen	(FY2024-FY2031) Innovation investment <b>1 trillion yen</b> Current business investment <b>1.6 trillion yen</b>	in the final year of the previous			
Shareholder returns	(Cumulative dividends) <b>179.6 billion yen</b> (Share buyback) <b>50 billion yen</b>	Dividend payout ratio (average) <b>Maintain 40%</b> Continue share buyback	<ul> <li>Aim for steady dividend growth</li> <li>Balance fixed assets and equity capital</li> </ul>			
Financial soundness	R&I (issuer rating) <b>A</b> JCR (long-term issuer rating) <b>A</b> +	Maintain <b>A rating</b>	• Utilize interest-bearing debt while maintaining financial soundness			

\* FY2024 figures are based on public forecast.

\*\* Assumed exchange rate 1 USD = 140 yen

### Investment overview FY2024-FY2031

Achieve sustainable growth and increase added value by actively implementing "Investments for Growth (Reliability x Creativity)" toward the 2030s

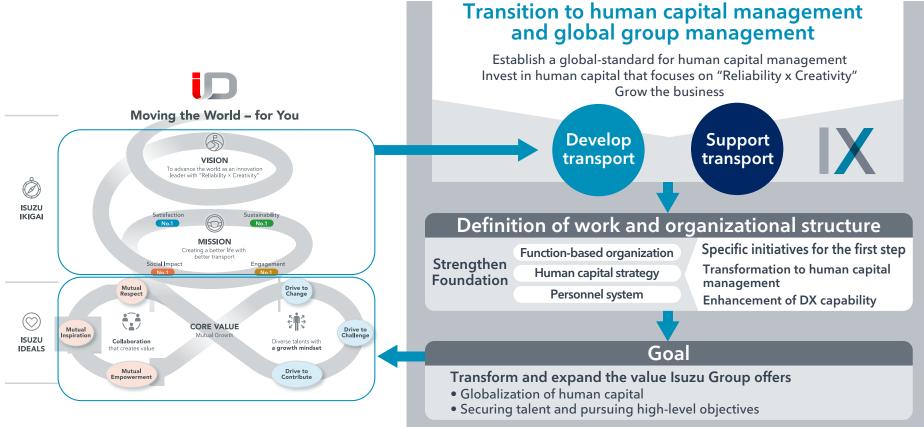
Potential for	Total <b>2.6</b> trillion yen	Investment theme Amount: Bill	ion yen			
		New business creation project	40			
growth		Next-generation and SDV* compliant products	180			
Investment to drive innovative transport		Autonomous driving technology development and business/capital investment Connected services evolution and expansion	350		lown: Billi	-
		Basic research and technology development for		Strategic Investment	CAPEX	R&D Investment
trillion yen		carbon neutrality/Promotion of 2030 Environmental Roadmap	430	190	200	610
Duchase		Sales and operational DX, IT infrastructure investmen	nt <b>130</b>	10	900	690
Business		Sales/services infrastructure investment	180			
stability (current business)		Strengthening of group production bases	590			
Investment to support reliable transport <b>1.6</b> trillion yen		Continuous improvement of existing products and technologies Expansion of product lineup	700			

\*Software Defined Vehicle

# 7. Establishing management foundation based on ISUZU ID

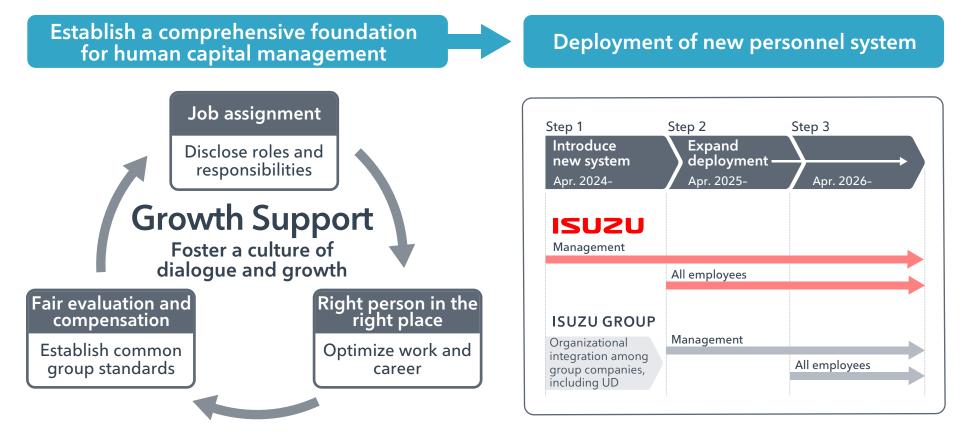
### Human capital management rooted in ISUZU ID

Transition to group management with a global perspective and transition to human capital management, rooted in our vision and mission



### Transformation to human capital management

Establish a global-standard for human capital management that encourages employees to enhance their skills and embrace new challenges, with the aim of implementing the system across the group by FY2027



# **Enhancement of DX capability**

Expand and transform the value Isuzu Group provides to the world, by enhancing DX capabilities through initiatives to develop technologies and services for new businesses and to improve efficiency of current business operations

Commercializa-

tion/

providing

solutions

### Develop technologies and services for new businesses

<Examples of Initiatives>

Strengthen Transtron system/personnel

- Planning and development of commercial SDVs
- Promotion of logistics DX centered on GATEX

### Investments for Growth ("Reliability x Creativity")

### Improve efficiency of current business operations

- <Examples of initiatives> Fuiitsu x Isuzu
- Maximize collaborative synergies, and promote business and sales DX

Improving efficiency/ Transformation of business processes

### **Enhance DX capabilities**

### **Upskilling and Reskilling**

- Improve basic and specialized skills of all employees
- Acquire new skills to respond to technological innovations

### Human capital acquisition and resource shifting

- Secure talent
- Facilitate resource shifting

Become a group that drives innovation using digital technologies

Expand and transform the value provided to the world

### Toward the realization of ISUZU ID

Isuzu Group aims to evolve and will "move the world" in seven areas

			Sustain- ability No.1	Satisfaction	Engagement No.1	Social Impact No.1	Expected resu	ts toward 2030
Strengthen current businesses	Strengthen "Reliability" "Transport"	• Expand products and services that sustain transport		$\checkmark$		$\checkmark$	Unit sales	Over 850K units
	Group carbon neutrality	<ul> <li>Promote efficient energy use</li> <li>Promote introduction and expansion of clean energy</li> </ul>	$\checkmark$				GHG emissions reduction (Scope 1+2)	50% decrease Compared to 2013
Develop new businesses	Product carbon neutrality	<ul> <li>Make xEV options available in all categories (trucks, buses, LCVs)</li> <li>Provide service solutions for the xEV era</li> </ul>	$\checkmark$	$\checkmark$			GHG emissions reduction (Scope 3) (Target to be set by FY20)	27)
	Strengthen "Creativity" "Transport"	• Lead the way in addressing social issues by adding value and improving transport efficiency		$\checkmark$		$\checkmark$	Autonomous driving services Connected vehicles	FY2028- Over 1,000K units
Tatab Pak	Innovation by employees for a better world	<ul> <li>Create new businesses that address social issues (in-house recruitment and accelerator programs)</li> </ul>			$\checkmark$	$\checkmark$	Expand collaborative i (startups, industry-acad collaboration)	
Establish management foundation based on	Embrace human capital management	<ul> <li>Improve employee engagement</li> <li>Promote employee self-development (establish new HR system)</li> <li>Safety operation</li> </ul>			$\checkmark$		Employee engagement percentage of positive responses	Over 70%
ISUZU ID	Enhance brand value	<ul> <li>Become a brand that is cherished by society, customers, and employees alike</li> </ul>		$\checkmark$	$\checkmark$	$\checkmark$	Interbrand Best Global Brands	Within Top 100

#### **ISUZU GROUP**

### **Overview of IX**

Based on the results of the previous Mid-Term Business Plan, management policies will be pursued in line with ISUZU ID and our vision for 2030

Innovation will be driven by flexibly addressing diversifying customer needs in changing business environment

### Achievements of Previous Mid-Term Business Plan

Axes of innovation

Expand current business & improve their profitability

Evolve management from ESG perspectives

Established foundation for becoming a leading global company

#### Management policy toward 2030

### Develop new businesses to drive innovative transport

- Create businesses that provide new transport solutions in areas of autonomous driving, carbon neutrality, and connected services
- Steadily invest 1 trillion yen in innovation to improve in-house and collaborative environments

### Strengthen current businesses to support reliable transport

• Support customer uptime with enhanced products, services and reliable supply

### Establish management foundation based on ISUZU ID

- Further strengthen revenue base through structural reforms, such as the utilization of DX
- Group management from a global perspective and focus on human capital management

### Vision for 2030





# ISUZU

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# (Reference) Terms used in this document to indicate our product categories

#### CV (Commercial Vehicle)

- Collectively refers to trucks and buses
- Trucks are mainly manufactured in and exported from Japan (Isuzu: Fujisawa Plant in Kanagawa Prefecture, UD: Ageo Plant in Saitama Prefecture)
- Buses are manufactured by J-Bus Limited, a joint venture with Hino Motors, Ltd. and sold under both Isuzu and Hino brands

#### LCV (Light Commercial Vehicle)

- Collectively refers to 1-ton pick-up trucks and PPV (Pick-up Passenger Vehicle) deriving from pick-up trucks
- Mainly manufactured in and exported from Thailand

C&E series and Quon heavy-duty trucks (HD)



F-Series medium-duty truck (MD)



N-Series light-duty truck (LD)



Quester heavy-duty truck (HD)



Croner medium-duty truck (MD)





GALA sightseeing bus

FRGA

route bus



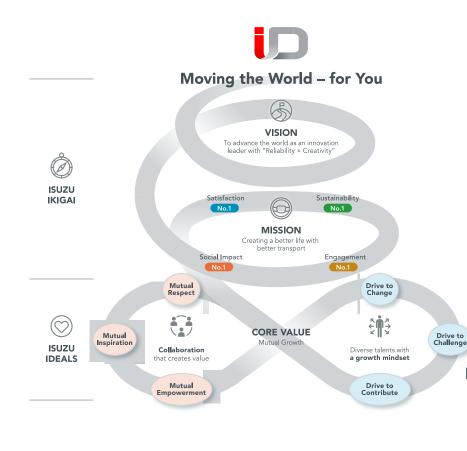
D-MAX pick-up trucks



MU-X pick-up passenger trucks



### (Reference) Corporate Philosophy "ISUZU ID"



### VISION

Advance the world as an innovation leader with "Reliability x Creativity"

**MISSION** 

Creating a better life with better transport



Based on our legacy of durability, integrity, and stability, we are a reliable source of true peace of mind We aim to inspire with cutting edge ideas and actions by bright minds